TRAVEL INFORMATION ASHEVILLE, NC - YOUTH COURSES

Asheville Regional Airport (AVL)

61 Terminal Drive - Fletcher, NC 28732-9442 - www.flyavl.com

CONFIRM COURSE AND STUDENT STATUS

Confirm your child's course is a "go" and approval of the Medical Record booklet <u>prior to purchasing your child's airline ticket</u>. North Carolina Outward Bound is not responsible for refunding the cost of airline tickets if the course cancels.

UNACCOMPANIED MINORS

Your airline may designate your child as an Unaccompanied Minor. Refer to the **Unaccompanied Minor Information** document on your child's course web page for **further important instructions**.

ARRIVAL LOCATION

Asheville Regional Airport at 2:00 PM on the day the course begins

- Airline Arrival 2:00 PM: Book your child's inbound flight to arrive no later than 2:00 PM on the first day of the course. Do not book arrival after 2:00 PM as we are unable to accommodate arrivals after this time. Itineraries booked with an arrival time later than 2:00 PM will require re-booking which can be costly and avoidable.
- Vehicle Arrival 2:00 PM: If your child is arriving by car, arrive no later than 2:00 PM on the first day of the course. Enter the airport through door "0" (zero) which will lead you directly to the main seating area. Numbers are noted above the doors and door "0" is located towards the middle of the building.

This is our only pick-up location/time.

An Outward Bound representative will meet ALL arrivals in the main seating area in front of the security checkpoint. Look for our representative wearing a shirt or hat with an Outward Bound logo and/or carrying an Outward Bound sign. Our representative will have a list of all student names and will note your child's arrival.

<u>Our supervision officially begins when students depart the airport by NCOB vehicle or charter</u> transportation. All vehicles will be staffed with a North Carolina Outward Bound representative.

TRAVEL DELAYS

If your child is delayed while traveling, call us immediately at 800-878-5258. We work diligently to accommodate <u>unforeseen</u> travel delays. However, in certain cases of extreme delays, it may not be possible for your child to join the course.

CELL PHONES

Traveling to and from course with a cell phone and charger is encouraged. Once your child arrives at the airport and meets our staff, we will remind them to call their families. Cell phones are not permitted once the course has officially begun. At that point, all cell phones will be turned off and stored in each child's personal luggage until course end.

MDR YOUTH Travel 2/23/15

BE PREPARED FOR COURSE TO BEGIN

Make sure your child arrives dressed in items from the clothing list, has eaten lunch and made all necessary calls.

TRAVEL REMINDERS

Review current government regulations regarding carry-on items at www.tsa.gov.

Many airlines charge for each checked bag. Check your airline's baggage policy and pay any fees for your child's inbound and outbound flights.

DEPARTURE LOCATION

Asheville Regional Airport on the day the course ends

- Airline Departure 2:00 PM 6:00 PM: Book your child's departure between 2:00 PM and 6:00 PM on the last day of the course. Itineraries booked outside of these times will require re-booking which can be costly and avoidable.
- Vehicle Departure 12:45 PM: All students departing by vehicles will be outside of door "0" (zero). Numbers are noted above the doors and door "0" is located towards the middle of the building. Students will be supervised by an Outward Bound representative wearing an Outward Bound shirt or hat with an Outward Bound logo. Our representative will require a signature from you when you pick up your child.

TRAVEL AGENCY

If you need assistance with travel arrangements or trip insurance, our local travel agency, **All Ways Travel**, is very familiar with our travel requirements and welcome your inquiries.

All Ways Travel

Gennifer Hogan: genniferhogan@gmail.com 1-800-522-3242 OR 1-828-874-3242

HOTELS NEAR THE ASHEVILLE REGIONAL AIRPORT

If your child's travel plans require an overnight stay before or after the course, there are hotels near the airport. Prior to booking, confirm any minimum age requirements and availability of shuttle service to/from the airport (if applicable).

- Clarion Inn Airport http://www.clarionhotel.com/hotel-fletcher-north_carolina-NC674
- Econo Lodge Airport
 http://www.econolodge.com/hotel-fletcher-north_carolina-NC194
- Fairfield Inn Asheville Airport http://www.marriott.com/hotels/travel/avlnc-fairfield-inn-asheville-airport/
- Comfort Inn Asheville Airport http://www.comfortinn.com/hotel-fletcher-north_carolina-NC054

SUBMIT YOUR CHILD'S TRAVEL PLANS FOR COURSE START AND END

At least two weeks prior to course start, email the following to your Student Services Representative, FAX: 1-828-298-8660 or use studentservices@ncobs.org. Any of these options will get the information to us.

If traveling by plane, submit the complete airline ticket itinerary for both travel days. Arriving early? Include lodging information. Include the student's name, course number and course dates. If your child is flying as an Unaccompanied Minor, additional information is required. Refer to the Unaccompanied Minor Information document on your child's course web page.

If traveling by vehicle, submit confirmation of vehicle drop-off and pick-up dates and times. Include the name(s) and cell phone numbers of the adult(s) who will be responsible for drop-off and pick-up. Again, include the student's name, course number and course dates.