# TRAVEL INFORMATION 14-DAY PATAGONIA ALPINE BACKPACKING



# Arrival/Departure Location

San Carlos de Bariloche International Airport (BRC) San Carlos de Bariloche, Argentina

- PLEASE REVIEW CURRENT GOVERNMENT REGULATIONS REGARDING CARRY-ON ITEMS AT WWW.TSA.GOV
- DO NOT MAKE TRAVEL PLANS UNTIL YOU HAVE RECEIVED NOTICE THAT YOUR MEDICAL RECORD BOOKLET HAS BEEN APPROVED AND YOUR COURSE HAS BEEN CONFIRMED A "GO".
- MANY AIRLINES CHARGE FOR EACH CHECKED BAG. CHECK YOUR AIRLINE'S BAGGAGE POLICY AND PAY ANY FEES
  FOR YOUR INBOUND AND OUTBOUND FLIGHT.

Please carefully note the start/end dates and times of your course so that you may plan accordingly.

#### **Course Start**

San Carlos de Bariloche International Airport (BRC): 12:00 Noon on the day your course begins. An Outward Bound Staff representative will meet you in the downstairs arrival area. This is our only pick-up location/time. Look for Outward Bound Staff wearing a shirt or hat with an Outward Bound logo and/or carrying an Outward Bound sign. This staff person will have a list of all course participants.

To ensure that you arrive on time, you need to either arrive the night before course start or book an overnight flight and stay at the airport until course start.

## Important Note

Make sure you allow enough time to switch between the International Airport (Ezeiza Ministro Pistarini International Airport, EZE) and the Domestic Airport (Jorge Newbery Aeroparque, AEP). The normal travel time is 45 minutes. However, traffic, construction, weather and the amount of time it takes to clear customs should be factored into your plans. In the past, NCOB has received reports that it can take up to three hours to clear customs and travel from Ezeiza Ministro Pistarini International Airport to Jorge Newbery Aeroparque.

NCOB recommends arranging transport from Ezeiza Ministro Pistarini International Airport to Jorge Newbery AeroPark before you arrive. The following web sites will help facilitate this:

Manuel Tienda Leon - http://http://www.tiendaleon.com.ar Trans Argentina.com - http://www.transargentina.com

## **Important Travel Tip**

We advise that you pack all essentials in a carry-on bag in case your luggage is lost or delayed. Include medications, copies of your passport, copies of your airline tickets, toiletries, and warm clothes for the first night of course (fleece jacket/pants and long underwear). Be careful with this bag while traveling. We have had reports of students having their belongings stolen. (We suggest a money belt or traveler's neck pouch for passports, cash, credit cards and airline tickets.) Be careful!

# **Travel Delays**

If you are unable to arrive on time, we advise that you arrive a day early. It may not be possible to have you join your crew and take the course if you arrive late. If you are delayed en route to your course, call us immediately at one of the following numbers:

#### From the United States

Patagonia Program Director Lucila Gandulfo: 011 54 9 2944-642150#/NCOB Cell Phone: 011 54 9 2944 798452#

#### From within Argentina

From Buenos Aires -Patagonia Program Director Lucila Gandulfo: 02944-642150/NCOB Cell Phone: 02944 798452 From Bariloche -Patagonia Program Director Lucila Gandulfo: 1 5 642150/NCOB Cell Phone: 1 5 798452

#### Via Skype

Patagonia Program Director Lucila Gandulfo Cell Phone: 0054 9 2944-642150

NCOB Cell Phone: 0054 9 2944 798452

Dial these numbers exactly as they are written. If you cannot contact Lucila or the NCOB Cell Phone call the NCOB office in Asheville, N.C. at the numbers below:

#### During business hours (Monday-Friday, 8:30 AM - 5:00 PM):

Student Services Department: 800-878-5258 OR

Matthew D. Rosky, Student Services Representative: 828-299-3366 EXT. 117

#### After business hours or on weekends:

Student Services Emergency Cell Phone: 828-215-3986

#### Course End

San Carlos de Bariloche International Airport (BRC): 12:00 Noon on the last day of your course. Make all return flights at least one hour after this time. Also, give yourself some extra time out of Buenos Aries to deal with international check-in.

## Arrive Ready to Begin

- Be dressed to begin your course wearing items from your clothing list.
- Please eat before meeting our staff at the airport.
- Remember to make sure you have the correct start and end dates and times.
- Make all last minute phone calls before the pick-up. You will not have access to a phone (including your cell phone) once the course begins.

## **Argentina Entry Fee**

The Argentine government requires a one-time entry fee of \$140 (subject to change) payable upon arrival in Argentina.

This fee can be paid in cash (US dollars are fine) or with a credit/debit card or traveler's check. North Carolina Outward Bound does not cover this fee.

### **Passport**

A passport is required for entry into Argentina. Passport applications may take two to three months to process so apply well in advance of your departure date. Bring two copies of your passport to the course.

# **Travel Agency**

There are many resources, including the internet, available to help you. However, if you need assistance with your travel arrangements, you can contact our local travel agent, All Ways Travel.

Amy Powell/Gennifer Hogan: 1-800-522-3242 or <u>allwaystravel@charter.net</u>. Amy and Gennifer have extensive experience getting our staff and students to and from Argentina.

### **Travel Assistance**

Numerous American and Latin American airlines fly into Patagonia, most of them via Miami. Fares vary widely. Here are some options to compare:

- Lan Chile www.lan.com/en\_us/index.html/800-735-5526
- Aerolineas Argentinas-www.aerolineas.com.ar/800-333-0276
- COPA www.copaair.com/sites/gs/en/pages/homepage.aspx/800-359-2672
- Cheap Tickets www.cheaptickets.com/888-922-8849
- STA Travel www.statravel.com/888-358 1371

### Medical / Travel Insurance and Evacuation Costs

In the event that you require a visit to a medical facility during your course, you are responsible for all costs incurred during that event. This includes paying for any outside assistance that may be used during the evacuation. Please be certain to bring your insurance card to course with you and submit a copy (front and back) of your card when you send in your required forms.

If your current carrier does not cover you during international travel, you may wish to purchase temporary travel insurance in case of medical emergency. Please ensure that your travel insurance covers emergency helicopter evacuation. The following web sites may be helpful if you are shopping for travel/short term health insurance:

International SOS - http://www.internationalsos.com
Total Travel Insurance - http://www.totaltravelinsurance.com
Travel Insured International - http://www.travelinsured.com
Insure My Trip.com - http://www.insuremytrip.com
World Wide Medical.com - http://www.worldwidemedical.com

### Hotels and accommodations

The Panamericano Hotel - (54-2944) 4255847 The Bariloche Hostel - www.hostelworld.com Bolsa Del Deporte - www.labolsadeldeporte.com Hotel Nevada - (54-2944) 522778 Tango Inn Hostel - www.hostelworld.com

#### In Case of Course Cancellation

Please call to confirm your course is a "go" and approval of your Medical Record booklet <u>before</u> purchasing your airline ticket. North Carolina Outward Bound is not responsible for refunding the cost of any airline ticket.

# **Travel Itinerary**

Confirm your travel plans by: FAX: 828-298-8660 **OR** E-MAIL: <u>studentservices@ncobs.org</u> **two weeks** prior to course start. Include:

#### **Personal Information**

- Name
- Course Number
- Course Start date/time
- Course End date/time

#### **Arrival Information**

- Flight#/Airline OR
- Method of Transportation
- Phone number while traveling or contact number
- Arriving early? Where are you staying?.

#### **Departure Information**

- Flight#/Airline OR
- Method of Transportation